February 2020



Ottawa | March 1-5, 2020 **The Canadian Golf Course Management Conference Capital Gains 2020 Vision**



CGSA/Bayer Superintendent of the Year



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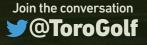
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The Toro Company www.toro.com 800-803-8676	2

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🔺 VIEWPOINT 🔺 GREG AUSTIN



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Thank you

As I pen my last President's Message, I can't believe the year has gone by so fast. I'm happy to report that I have grown both personally and professionally and have enjoyed my time spent as President. As I move into the role of Past President at the next Annual General Meeting, I look forward to supporting the new President and Board members. Having this opportunity to look back is unique and has been an experience that will not be forgotten.

First, to my fellow Board members both past and present, thank you for your support throughout this past year. I have enjoyed the conversation, ideas and debates. This association would not be where it is without the dedication of each of you.

To the CGSA staff, thank you for your efforts on behalf of all the superintendents in Canada. We are lucky to have such a dedicated team!

To my employer at Campbell River Golf & Country Club, thank you for your support of my involvement with the CGSA. I truly enjoy my work and look forward to being there every day and seeing your vision come to life.

To my family and especially my partner in life; my wife Darlene. I know that my chosen career path hasn't always been the easiest with the long hours spent at the course challenging; but I am most thankful to you for allowing me to pursue my dream.

My final thank you is to the membership, especially those in British Columbia. I appreciate the support that you have given me throughout my time on the Board of Directors. To those who have been there to mentor, guide and listen, thank you.

I encourage each and every one of you reading this to get involved; whether with the CGSA, your provincial or regional group, or something that is completely different and challenges you as it is one of the greatest rewards. **GM**

Merci

J'écris maintenant mon tout dernier message en tant que président. Difficile de croire que l'année s'est déroulée si rapidement. Ma fonction de président a favorisé mon épanouissement, aussi bien à titre personnel que professionnel, et j'en suis très heureux. Dès la prochaine assemblée générale annuelle, à titre de président sortant, je me ferai un plaisir de soutenir le nouveau président et les nouveaux membres du conseil d'administration. Je tiens à vous dire que je n'oublierai jamais l'expérience unique que je viens de vivre.

J'aimerais tout d'abord remercier mes collègues du conseil pour leur soutien tout au long de la dernière année. J'ai apprécié nos conversations, nos échanges d'idées et nos débats. Notre association ne serait pas ce qu'elle est devenue aujourd'hui sans le dévouement de chacun de vous au fil des ans.

Je remercie également tous les employés de l'ACSG pour le travail qu'ils accomplissent au nom de tous les surintendants du Canada. Nous avons beaucoup de chance de pouvoir compter sur une équipe aussi dévouée. Merci aussi à mon employeur de Campbell River Golf & Country Club de me soutenir dans mon implication au sein de l'ACSG. J'adore mon travail et j'ai hâte de reprendre mes activités quotidiennes sur le parcours afin de réaliser la vision du club.

En raison de mon choix de carrière, je dois passer de longues heures au travail et ce n'est pas toujours facile pour ma famille, particulièrement pour mon épouse Darlene. J'en profite pour la remercier du fond du cœur de me permettre de poursuivre mon rêve.

En terminant, je remercie également nos membres, en particulier ceux de la Colombie-Britannique. J'apprécie le soutien que vous m'avez apporté tout au long de mon mandat au conseil d'administration. À ceux qui ont été là pour m'encadrer, me guider et m'écouter, merci.

Je vous encourage tous à vous impliquer dans l'ACSG, ou dans votre association provinciale ou régionale, ou encore dans une activité complètement différente

Il n'y a rien de plus enrichissant que d'accepter de relever un nouveau défi. *GM*



The Canadian Returns to the Nation's Capital

Hosted by the Canadian Golf Superintendents Association (CGSA) in partnership with the Ottawa Valley Turfgrass Association (OVTA), this will be the first time the Canadian has visited the Nation's Capital in 20 years.



Visit www.golfsupers.com or follow us on social media for more details.

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▲ VIEWPOINT ▲ JEFF CALDERWOOD



A New Vision for 2020

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Brian Youell, MS, AGS Uplands Golf Club

CGSA, NGCOA Canada & PGA of Canada Launch "Canadian Golf Industry Show"

Rumour has it that I hold a world record: Most Golf Industry Conferences & Trade Shows Ever Attended.

Apparently, I've now surpassed 300 in my golf business career, including many years of the leading superintendent, owner and golf professional events throughout Canada, the USA and beyond. If there is indeed anyone who has attended more, I certainly look forward to hearing about it and exchanging war stories!

While it remains true that those who attend tend to outperform those who don't, the business models for how associations deliver such ROI on their conferences has been evolving. The golf industry is no exception. So, with a new vision for 2020, the CGSA, NGCOA Canada and PGA of Canada announced the first "Canadian Golf Industry Show".

The three independent conferences will be conducted simultaneously at the Sheraton Wall Centre, downtown Vancouver. Certain events will be shared, such as keynote speakers and the opening reception. Delegates will also have the opportunity to attend some sessions from the other two conferences. The trade show component at the Vancouver Convention Centre will be considerably larger and feature suppliers from all sectors of the golf industry.

Golf Canada has also stepped up to support this new Canadian Golf Industry Show, along with participation by British Columbia's provincial golf association partners. For CGSA, we are pleased to have a partnership with the BCGSA on presenting The Canadian Golf Course Management Conference. Future additions to this industry-wide business model may also evolve.

This is an exciting development for the future of Canadian golf. That said, it is not possible to fully satisfy everyone on every detail so we all need to accept certain compromises in order to accomplish the bigger picture. Dates and location, for example, come with a wide range of opinions. But, we will manage our way through these dynamics cooperatively with our partners. For now, please save the dates, November 10-13, and watch for further details.

In the meantime, don't miss the current edition of The Canadian Golf Course Management Conference coming up in Ottawa. It will be another very strong professional development and networking event to benefit both your business and career.

I'll see you in Ottawa, all the best for the golf season ahead, and then we can look forward to the next evolution of conferences and trade shows starting in Vancouver!

Respectfully,

Jeff Calderwood, Executive Director Canadian Golf Superintendents Association MMMMMM Science for a better life

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▶ FEATURE ▶ THE CANADIAN Golf Course Management Conference



After 20 years The Canadian returns to the nation's capital, Ottawa. The CGSA is pleased to partner with the Ottawa Valley Turfgrass Association to present The Canadian Golf Course Management Conference at the Westin Ottawa.

Ottawa offers many outdoor winter activities for your enjoyment! Lace up your skates and visit the Rideau Canal Skateway; the word's largest naturally frozen skating rink and a UNESCO World Heritage Site. Explore the city on a cross-country skiing trail in the heart of Ottawa or be adventurous and try snowshoeing, dog sledding or hiking.

The capital's many delicious restaurants and markets await you within walking distance of the Westin. Check out the ByWard market, a 200 year-old public market featuring local artisans, farmers and craft merchants, housing numerous cafes and some of the city's best pubs and restaurants.

Photo credit: Ottawa Tourism

10 • CGSA • GreenMaster

The ByWard market is also home to Lowertown Brewery, the site of our Opening SociALL.

You won't want to miss Parliament Hill, home of Canada's federal government and the setting for numerous national celebrations year-round, including the largest Canada Day celebrations. Just down the road from Parliament Hill, there's plenty of indoor shopping at the CF Rideau Centre Shopping Mall, which is also connected to the Westin.

Cultural attractions abound in Ottawa, with museums and galleries that offer the best in Canadian experiences. Ottawa's museums tell the country's story in art, history, nature, at war, in aviation and space, agriculture and food science and technology. The All Access package includes an evening event at the impressive Canadian War Museum; an opportunity to explore Canada's numerous war and peacekeeping missions.

Once you've enjoyed all the exciting activities Ottawa has to offer, delve into the education programming and social networking events at The Canadian. Get ready to re-charge and take advantage of the personal and professional development during the educational sessions, trade show and networking events.





A Guide For The Canadian Golf Course Management Conference



SUNDAY, MARCH 1 & THURSDAY MARCH 5

In Partnership with the Toro Company

The conference kicks off at 1:00 pm with two Specialized Learning Workshops presented by The Toro Company. Take in the 21st Century Turfgrass Insect Control: Successes, Failures and Strategies for Managing Pests in Changing Environments with Ben McGraw, Ph.D. Penn State University. Or, learn about Managing Your Most Important Asset...Human Capital with Mark Thompson, The McKinley Group. Closing the conference is an additional workshop with details to follow.

MONDAY, MARCH 2

The conference education sessions, exclusively sponsored by Syngenta, begin with the keynote address by Jim Carroll. Jim is one of the world's leading international futurists, trends and innovation experts, with a client list that includes Mercedes-Benz, Volvo, the Swiss Innovation Forum, the National Australia Bank, Walt Disney Company, NASA, the World Bank and Godiva Chocolates. Jim is hoping to inspire you with a message that will examine future trends providing opportunity and challenges for the golf course Superintendent, as well as trends impacting the future of the game and industry.

You won't want to miss the awards lunch sponsored by Bayer, celebrating Canada's best in the industry at the Westin Ottawa Hotel. Awards will be presented to the CGSA/Bayer Superintendent of the Year, the John B. Steel recipient, the CGSA/Toro Assistant Superintendent of the Year, the CGSA/Rain Bird Environmental Achievement Award winner and the CGSA/Foley Equipment Technician of the Year.

We have an exciting new format this year, with the Opening SociALL sponsored by BrettYoung on opening day, separate from the Trade Show. It will be held at the Lowertown Brewery located in the ByWard market just steps from the Westin. All delegates and exhibitors are welcome to attend.



Photo credit: Canadian War Museum

TUESDAY, MARCH 3

Plan to spend the day at the reformatted one-day trade show in the Confederation Ballroom of the Westin. This is the only national gathering of its kind. It's the spot to be, where you can visit over 70 booths, get new ideas, learn about new products, and ask your burning questions. While on the trade show floor make sure to visit the silent auction and support CGSA's advocacy and scholarships. For more information about products visit the industry presentation stage in the centre of the show. Lunch will be provided in the trade show.

Join us for an exciting social event at the Canadian War Museum (photo above) co-sponsored by John Deere Canada and Target Specialty Products. This is included with the All Access package or tickets are available to purchase.

EDUCATION SESSIONS MARCH 2, 3, 4

Ninja-Level Poa Growing - Optimizing Plant Health While Minimising Annual Bluegrass Weevils and Leatherjackets Presenter - Ben McGraw, Ph.D, Penn State University

Drones & Golf - Gaining Detailed Insight From Above Presenter - Willie Carroll, Location Intelligence & Design

Clues for Winter Damage Repair Presenter - Leah Brilman, Ph.D., DLF Pickseed

Contemporary Issues in Turf Disease Control

Presenter - Rick Latin, Ph.D., Purdue University

Golf Course Operations Health & Safety – Do You Know What You Don't Know? Presenter – Sheila James, Workplace Safety & Prevention Services

Putting it All Together - Species, Genetics & Management for Less Problems Presenter - Leah Brilman, Ph.D., DLF Pickseed

Balancing Life on and Off the Course – Where Turf Management and Mental Health Meet

Presenter - Judy Johnson, Light of Day Coaching

Learn to Develop a Culture of Accountability and Ownership Presenter – Mark Thompson, McKinley Solutions

Contemporary Issues in Turf Disease Control

Presenter - Rick Latin, Ph.D., Purdue University

Personal Resiliency

Presenter - Cynthia Schoppmann, CCL, HumanaCare

An exciting program is being planned for the Equipment Technicians so keep your eye out for details. The Tactical Technician - The Professional Wrench and Tactical Skills presented by Hector Velazquez are two of the confirmed topics.

SEE YOU SOON!

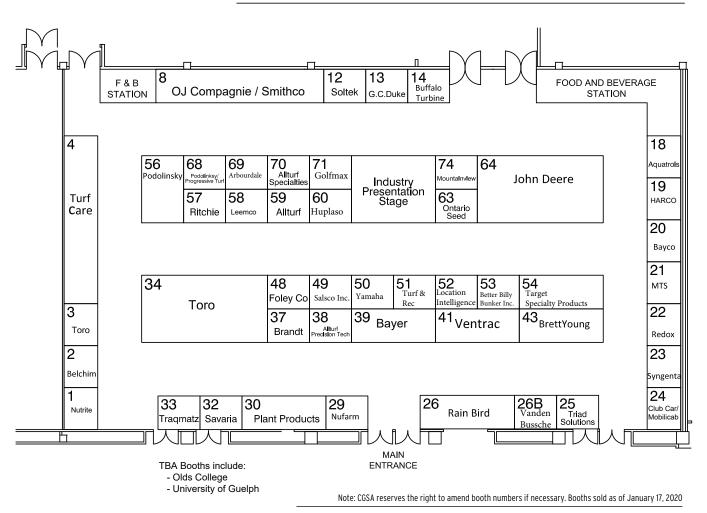
We look forward to welcoming you to the nation's capital. Come make great memories with old and new friends while gathering information and tips to make 2020 your best season yet!

Visit: www.golfsupers.com/ottawa2020

for a complete schedule, certified education credits (CECs) registration, schedules, FAQs and more. You can also follow along on Twitter (@GolfSupers).

CGSA Conference Trade Show Floorplan

as of January 17, 2020





Trade Show Exhibitor List 2020

Allturf Precision Technologies

Wray Mason Sprayman@allturf.ca 416-565-9178

Booth: 38

APT are your sprayer specialists. They provide troubleshooting, parts, calibration services, GPS guided spray systems and other mixing equipment.

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Booth: 59

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Allturf Specialties

Nigel Rennie Nigel@allturf.ca 416-520-4845

Booth: 70

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OAguatrols'

Aquatrols

Colleen Clifford cclifford@aquatrols.com 856-537-6003 ex. 1200

Booth: 18 Cutting-edge soil surfactants and wetting agents for professional turf management.

Arbourdale

David Sim david@arbourdale.com 905-716-1201

Booth: 69 Pond and algae treatments, pond colourant, fountains, aeration systems.

Bayco Golf

Cal Surgenor csurgenor@baycogolf.com 204-633-8881 Booth: 20 Golf course accessories.



Baver

Colin White Colin.white@bayer.com 519-239-3983

Booth: 39

Bayer Environmental Science is an innovative leader in the turf industry in the Canada and is dedicated to the research, development and marketing of plant production products.

Better Billy Bunker, Inc.

Daniel Smith Dgsmith512@gmail.com 765-730-1237 Booth: 53

BELCHIM

Belchim Turf Protection Canada

Barry Johnson Barry.johnson@belchim.com Billy Joe Carev billyjoe.carey@belchim.com 866-613-3336 Booth: 2

Belchim Canada develops, registers, and markets innovative turf protection solutions for the Canadian turf industry.

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Brandt

Chris Quinlan Chris.guinlan@brandt.co Mike Steve michael.steve@brandt.co 657-260-3600 Booth: 37

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Golfmax

Golfmax Purchasing Program

Ryley Scott rscott@ngcoa.ca 866-626-4262 Booth: 71



HARCO Fittings

Shelley Jennings sales@harcofittings.com 434-845-7094

Booth: 19

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Neill Smith smithneill@johndeere.com 905-317-5131 Booths: 64 Turf maintenance equipment.

Leemco Piping Solutions

Rvan Miller ryan@leemco.com 330-465-0314 Booth: 58

Location Intelligence & Design

Willie Carroll info@locationintelligence.ca Booth: 52

Drone aerial course survey, turf health and stress survey & analysis, drone course marketing videos and photography, drone aerial damage assessment, erosion and water damage monitoring.

MTS Environmental Inc.

Terri Eagleson t eagleson@mtsenvironmental.ca 1-800-294-9725 Booth: 21 Turf Pro Gold Soil & Foliar Program.

Mountainview Turfgrass Specialists

Jared Hamilton info@mountainviewturf.com 800-260-5922 Booth: 74



Sabrina Bladon Sabrina.bladon@nufarm.com 226-820-1282

Booth: 29

Nufarm offers powerful and proven fungicides, herbicides and insecticides to support resistance management and deliver results that help keep your turf looking and playing their best.

Nutrite

Annie Vaillancourt availlancourt@fertitechno.com 450-454-5367 **Booth: 1**

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Phil Jangl phil@ojcompagnie.com 1-800-596-6886

Booth: 8

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Jason Pick jpick@oldscollege.ca 403-556-8243 **Booth: TBA**

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Dave Schmelefske dave@oscturf.com 519-886-0557 **Booth: 63** OSC supplies and distributes grass seed wetting agents control

seed, wetting agents, control products, fertilizer and course supplies to the Ontario golf market.

Plant Products

Jason Ireton Jason.ireton@plantproducts.com 905-546-6405 **Booth: 30**

Podolinsky.

Podolinsky Equipment Ltd.

Gary Graham garyg@podolinsky.com 519-844-2360

Booth: 56

Podolinsky Equipment is an authorized dealer of John Deere, Wiedenmann, Progressive, Ventrac, AGRI-Metal, and STEC machines, accessories, and parts serving throughout Ontario.

Progressive Turf (see Podolinksy) Booth: 68

RAIN BIRD

Rain Bird Serge Gauthier sgauthier@rainbird.com 514-448-1281 Booths: 26

Irrigation products.

Redox

Todd Scott todd@redoxchem.com 208-678-2610 Booth: 22

Ritchie Feed and Seed Inc.

Doug Ritchie doug@ritchiefeed.com 613-741-4430

Booth: 57

Ritchie Feed and Seed Inc. specializes in turf nutrient products and services, including fertilizer, amendments, seed, Turf Prophit and POGO technologies.

Salsco Inc.

Tom Fischer tomf@turfcare.ca 905-836-0988 Booth: 49

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≡ SAVARIA

Savaria Materiaux Paysagers

Kim Methot kimmethot@savaria.ca 514-799-6147

Booth: 32

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syngenta

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Booth: 23

Focused on the superintendent; the next generation product portfolio, digital and advanced application technology will provide the tools to support agronomic programs.

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Target Specialty Products Mark Scenna

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TORO

The Toro Company

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Booths: 3, 34

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Booth: 33

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Triad Solutions Inc.

Annie Vaillancourt availlancourt@fertitechno.com 450-454-5367 ext. 2115 **Booth 25**

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Booth: 4

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Stephen Fleischauer sfleisch@uoguelp.ca 519-824-4120 **Booth: TBA**

Vanden Bussche Irrigation

Rob Cooke rcooke@vandenbussche.com Booth: 26B

Ventrac by Venture Products Inc.

Amy Boreman 330-683-0075 info@ventrac.com **Booths: 41** Ventrac tractors and attachments.

Yamaha

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Booth: 50 Yamaha utility an

Yamaha utility and beverage vehicles, gas, and electric golf cars sold exclusively through Turf Care Products in Ontario and Quebec.

Growing Grass is Growing

Success is defined as a favourable result, a wished for ending or good fortune; and lead is defined as guidance or direction. When thinking of the 2019 CGSA/Bayer Superintendent of the Year, James Beebe, these words and definitions ring true. James exemplifies successful leadership as a professional who is passionate about the golf business.

James was introduced to the game of golf at the age of seven, as he tagged along with his father and caddied for him. His reward was the opportunity to take a few swings each round. This started a passion and love for the game. His first job in the golf industry came at sixteen when he caddied in the 1985 Canadian Amateur at the Riverside Country Club in Saskatoon. Beebe's official job in the field of turf management began at Riverside, under golf course superintendent, Doug Campbell, AGS.

Lacking direction for a future career and with the end of high school looming, Beebe's father, a high school principal, came to assist with the realization that his son could make a career with his love of the game. Beebe then set off for Seneca College in Ontario for the Golf Course Technology course. He graduated and headed to England to the East Sussex National Club. During his time there, his eyes were opened to additional learning from the Superintendent, a fellow Canadian.

The idea of further education was instilled, and Beebe made his way to the infamous Pennsylvania State University. During his two years there he received several accolades



Priddis Greens Golf and Country Club, Hole # 12 on the Raven course.

including the Best Technical Paper Award along with the Penn Cross Bentgrass Growers Award for Scholastic Achievement for holding a high GPA. He graduated as class valedictorian in 1995.

Completing his internship for Penn State he was hired at Priddis Greens Golf and Country Club as the Senior Assistant Superintendent in 1994 by Superintendent, Kevin Pattison. Beebe was young and says that Kevin believed in him more than he believed in himself. Pattison challenged Beebe in this position; inspired him to be a leader and Beebe says he is proud to call him his mentor and lifelong friend.

Beebe moved into the position of Golf Course Manager at Priddis Greens in 1996 and over the past 26 years has been directly involved in helping the club evolve into a first-class facility. During his tenure, Beebe has helped lead the club while renovating all 36 holes of putting greens, 36-hole irrigation installation and has hosted numerous golf championships including 3 Canadian Women's Opens.

Beebe commented that his proudest accomplishments have been connected to building teams with great people whom together were able to accomplish ambitious goals during challenging times. He

Easy, People is Success



James celebrating with wife Janet after she receives her 4th hole in one at Cabot Cliffs. Priddis Greens Golf and Country Club, Hole # 6 on the Hawk course.

reflects, "I am very proud every time I attend a golf industry meeting or conference and I see many of my former Assistant Superintendents and interns who have become successful Superintendents at their own golf facilities."

James notes his parents, Jim and Linda, as being two of the most influential people in his life reflecting fondly, "They are incredible people who continue to inspire and support everyone they meet. They introduced me to the game and encouraged me to make a career out of golf and turf." Beebe has continued to bring that same inspiration and support to the people in his life through this industry. In the numerous references and personal letters that were sent in the nomination package for the CGSA/ Bayer Superintendent of the Year Award it is noted time and time again the leadership, mentorship and friendship that James has shared with others. He is not just a great superintendent, but a great leader which tends to be the difference in the longevity of those in the industry in modern times. His advice to his younger self is, "Growing grass is a given, success happens when you grow people."

His involvement within the Superintendent industry isn't limited to his home province of Alberta.

Beebe served on the Alberta Golf Superintendents Association board of directors and served as president in 2002. Beebe was nominated as Alberta Director for the CGSA board in 2010 and represented the CGSA as President in 2016. During his tenure with CGSA the association underwent a strategic re-design and needed additional leadership. James took this in stride and helped to propel the association forward; leading the charge to change and saw the largest financial surplus since 2003 before he left the board in 2018.

Beebe notes that he would not be where he is today without the "rock of the family," his wife and partner of 24 years, Janet. "Unfortunately, all Superintendents have to sacrifice family time and personal relationships during the golf season. I have been incredibly fortunate that Janet has always understood the demands of my job and has always encouraged and supported me through all the good and the not so good times."

With more than 30 years of golf course management experience, Beebe still feels challenged and inspired working toward his ultimate career purpose of improving the quality of life for both his staff and the members who enjoy the facility he cares for. "I consider myself a very lucky person because I love what I do for a living, I love where I work, I love the people I work for and I love the people I work with. I couldn't ask for more than that!" **GM**

FEATURE PAUL ROBERTSON SUPERINTENDENT, VICTORIA GOLF CLUB

Technology:

I recently spoke to a group of general

managers about our automated greens mowing program using the Cub Cadet RG3 and was met with some resistance from the audience. We all appreciate automation when it makes our lives easier, but automated mowing has been widely ignored and challenged in our industry.

TAKING A TINY LEAP

In 2017, the Victoria Golf Club (VGC) embarked on the Cub Cadet RG3 program. The first step was the "seed program," where Cub Cadet provided one mower called "Tina" (photo at right) and set up for a full season trial.

We selected five greens sites to test automated mowing. Site one, the practice green, is our largest green on the course and a great location to demonstrate the mower at any time of the day. We can quickly close this green to test a new program or demonstrate the mower to members or guests.

Site two, the 8th green, is our windiest area on the golf course. The RG3 comes equipped with an onboard wind sensor that adjusts mower traction in the wind to ensure straight lines and adequate overlap. We felt our oceanside 8th green would be a great site to test the RG3's ability to mow straight lines in the windiest of conditions.



On the edge Part Two

Site three, the 16th green, is our weakest green. This green has a few health issues, so we wanted to see how the RG3 affected turf health on a struggling putting surface.

Site four, "the noise holes," is a collection of greens 1, 2 and 17 adjacent to homes. We wanted to see if we could mow these greens before the noise bylaw of 7:00 am without triggering a noise complaint.

THE RESULTS

Site one - the putting green proved to be a great place to demonstrate the mower. People came from far and wide to see the RG3 in action, and Tina did not disappoint.

Site two - one of the most sophisticated features of RG3 programming is adaptive learning. The mower learns and adapts as it mows, adjusting to the smallest bumps and near impossible green contours, producing very straight mowing patterns. The winds at VGC, however, proved to be too much at times. The challenge is that wind continuously changes. The mower records the direction and pressure of the wind blowing it off course and adjusts the tractions rollers to straighten the mowing pattern. Extreme wind conditions blew the mower completely off course, rendering the mower inoperable on several occasions.



Site three - at the start of our trial, the 16th green was performing so poorly we planned reconstruction within the year. Within weeks of mowing with the RG3, the 16th green became one of the best greens on the course.

Site four is "the noise holes." The RG3 quietly mowed greens 1, 2 and 17 before the noise restriction ended at 7 am. We operated the mower within 20 meters of homes without a single noise complaint.

SHOW ME THE MONEY

With the seed program coming to an end, Cub Cadet provided a proposal and full return on investment (ROI) calculation, assuming the conversion to five RG3 mowers for the following season. The data that was used to create the ROI calculation included:

- Area of the greens
- Travel distance between green sites and the most effective transport route
- Type of greens mower (we use triplex mowers)
- How often the greens are cut and rolled
- How many sand traps and desired raking frequency
- Labour rates
- Current mowing/rolling times

Part 1 of this series, featuring agronomic drones, appeared in the winter 2019 issue of GreenMaster.

After all the data was collected, Cub Cadet provided a 16-page business case and a detailed ROI. The two charts on the right best summarize this report.

JUMPING IN WITH BOTH FEET

In 2018, the Victoria Golf Club was the first club in Canada to sign an agreement with Cub Cadet. The seed program proved the technology works:

- Smoother, more consistent putting surfaces
- Elimination of wear patterns
- Elimination of mower "drop" marks and operator damage
- Precise clean-up cut; no more green creep
- Ability to mow the greens in complete darkness with little to no noise
- Cuts and rolls in a single operation, improving green speed without additional labour and roller damage
- Take staff off the machine, spending more time on the finer details like hand-raking bunkers, ball marks and greens setup
- Make your worst green the best green

Considering the savings of \$16,000-\$20,000 in labour, the decision to switch to the RG3 was obvious.

WHAT DID I GET WRONG?

Two years into the full RG3 program, I can tell you about some of the not-soobvious challenges.

Batteries. The RG3 goes through its battery life quickly. Setting up the first charge and providing subsequent maintenance are critically important to the life of the battery. The shortcomings of the RG3 are addressed in the RGX (lithium battery longevity).

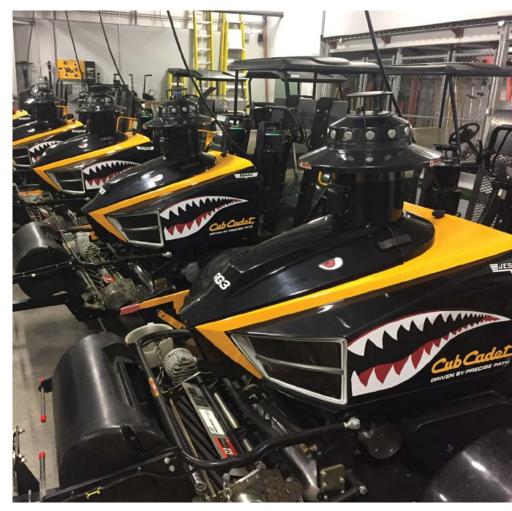
LPS, or local positioning beacons. Four small beacons are placed around the green site, emitting a highfrequency signal that only the RG3 can detect to guide the mowing pattern. The beacons are the weak link in this program; they often fail, and placing the beacons and allowing time for the RG3 to find all four signals can take as long as five minutes. Five minutes over twenty green sites can add significant time (1.5 hours) to your mowing program. The RTK GPS eliminates beacon and wind issues.

RG3 Lease Scenario - 60 Months

Labour rates (CAD\$)	\$:	\$16/ HR.		\$18/ HR.		\$20/ HR.	
Lease payment	\$	75,132	\$	75,132	\$	75,132	
RG3 Gains	\$	78,115	\$	84,941	\$	91,768	
Annual Savings with RG3	\$	2,983	\$	9,809	\$	16,636	

RG3 Benefit Summary

TASK	RG3 OPERATION	EXISTING OPERATION
Greens Mowing	Smoother, more consistent greens. Dramatic striping.	Triplex mower
Rolling	Reduction in marking, mower drops and wear areas on greens and collars. Increased green speed. Mowing and rolling in a single pass.	Roller
Bunker	Daily hand raking of all bunkers.	Mechanical raking
Clean Up Cut	Highly accurate and repeatable. No greens creep	Dependant on operator
Other Benefits	 Clear debris on greens. Repair ball marks. Change cups. Rake greenside bunkers. 	DO MORE WITH LESS!



I missed the forest for the trees. As I alluded to in my previous article, I may have this all wrong. I chose to focus on small, high-value test areas (greens), large, expensive mowers (RG3 at \$78,000 per mower), putting my neck firmly on the bleeding edge of technology. Meanwhile, another golf course superintendent took a uniquely different approach.

OUTSIDE-OF-THE-BOX IS HIS MIDDLE NAME

Sunshine Coast Golf and Country Club Superintendent Jason Haines (photo below) has made a name for himself by practicing and teaching minimalism and precision golf course management, so it only makes sense he would be interested in automation. In his typical fashion, Jason went in an entirely different direction; he started using a small autonomous Husqvarna 450X mower to cut large areas of his golf course.

Jason's program consists of one residential robotic mower cutting a fairway close to his maintenance building. Jason's approach has many benefits:

- Relatively inexpensive machines
- Easy to repair and maintain
- Unobtrusive and high-novelty factor for his members and guests
- He keeps his neck off the bleeding edge

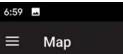




FINAL THOUGHTS

Although our industry is hesitant to embrace automated mowing, there are significant benefits and different ways to implement this technology at your facility. Hopefully, our experience has provided some insight into the pros and challenges of automated mowing. **GM**





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FEATURE KEITH CUTTEN, Golf Course Architect, Cutten Golf Inc.

Not short on fun

The creation of a new 10-hole short course at Cabot Links Resort



Drainage being installed on 10th green.

In an industry where golf courses keep

getting longer, it may seem strange to see momentum growing for the short course. Yet, for all the talk of power, the game of golf is still foremost about shot making and ball control.

Following the 2011 restoration of Course No. 2 at Pinehurst Resort, Bob Farren (director of grounds and golf course maintenance) and the Deadman family (who own Pinehurst) decided to maintain their momentum by building a 9-hole short course. Dubbed 'The Cradle,' this 789-yard layout sits prominently next to the clubhouse. Not only are the shots short, so is the time required to play them. A foursome can usually walk the course in less than an hour!

Yet, the concept of the short course is not new. Prestigious private clubs like Augusta National (9 holes, circa 1958) and Pine Valley (10 holes, circa 1992) have embraced these alternative course offerings for many years. Across the Atlantic, most notably in Scotland and Ireland, almost every little town has a small pitch-and-putt, or 'wee course,' intended to foster the game.



Keith Cutten, Cutten Golf Inc.

Done right, a high-end par 3 course can boost destination golf. The 13-hole Preserve at Bandon Dunes is an excellent example. Yet, the Preserve does not represent the latest offering in the Keiser family portfolio. Perched above the final eight holes of the Cabot Cliffs course, and overlooking the Gulf of Saint Lawrence, the design team of Rod Whitman, Dave Axland and Keith Cutten have recently completed a 10-hole par 3 layout which compliments Cabot's existing world-class offerings.

Ben Cowan-Dewar, co-founder and managing director of the resort, spent a

10th green starting to grow in.

great deal of time working with us to identify the land best suited for the course. The natural ground contour and the angle of the holes allow for interesting, fun, and varied golf. Yet, this is no simple pitch-and-putt. With holes ranging from 80 to 230 yards, Cabot's short course was routed to allow for maximum variety in length and shot values. Most importantly, the course aims to achieve the ideal in golf course architecture, provide a good test for better golfers, while allowing anyone to get out there and have fun! The holes have been designed to highlight the abundant rolls, dips and ridges found throughout the site. Short grass will be prevalent, and the use of the ground game will be rewarded.

Scheduled to open this coming summer, the project was made possible because of the capable support of Cliff's superintendent Bradley Allen. Brad and his staff worked tirelessly to assist with irrigation, drainage, finishing, and (of course) the grow-in of the golf course. Everyone involved is proud of our big addition to the growing short course movement in golf. **GM**



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FEATURE BEN MCGRAW, PH.D., PENN STATE UNIVERSITY

Ben will be presenting at The Canadian Golf Course Management Conference in Ottawa, March 1 - 5

Each year, I am asked to write an article or give a presentation on what I think will be the biggest pest issues in the upcoming year. There are few places on Earth that are better than Pennsylvania to be a turfgrass entomologist. I am fortunate to have a plethora of damaging species to study...and to write about. However, making predictions is challenging and I can't tell you how many years I thought a pest would be on the rise, only to struggle to find them in the following year (I have a 1000 m² fine fescue chinch bug farm to prove it).

So, this winter I am playing it safe. Lately, I have been reflecting on what general challenges lay ahead for turfgrass managers. Lots of change is occurring, both environmentally and culturally, which will have dramatic effects on how we manage insects in the near future.

ENVIRONMENTAL CONDITIONS

The wealth of insect activity that we experience in northeastern North America can be attributed to the temperate climate and ample rainfall. Insects are cold-blooded organisms, and therefore have minimum temperature thresholds or requirements to conduct metabolic processes to help with everything from movement to growth and development. Climate is not static, and with temperatures expected to rise over the next several years to decades, insect pest issues within a region are predicted to worsen.

These predictions include earlier emergence and reproduction for insects that appear in spring, and in the case of multivoltine (multiple-generational) insects, more generations per year. If there is any positive associated with these predictions, it's that very few of our turfgrass insect pests would meet those criteria. The downside is that arguably our biggest turf insect pest, the annual bluegrass weevil does.

In the fifteen years that I have spent studying this insect, we have observed increases in the number of generations from one to two in the northern portions of New England (and possibly Canada) as well as a consistent three generations per year in the southern New England to mid-Atlantic states. I would expect this insect to become an increasing threat to Canadian golf courses.

Some insects will be negatively impacted in a region as temperatures become too warm. The European Chafer, a white grub that has become increasingly more problematic in many Canadian provinces, used to be found regularly in research plots in Pennsylvania. I cannot recall finding more than one or two in my five years at Penn State. Some invasive species that retain their relict temperature requirements/ preferences in the native range may be displaced with changes to regional weather patterns. Sorry Canada, but it is more likely that species will move northward (rather than south) as future environmental conditions will be more conducive to their lifestyle.

Considerable attention has been focused on the increasing temperatures and its effect on insect abundance and plant damage. However, one cannot overlook the importance of increased moisture on the future of insect management. Many of our turfgrass pests are water-loving insects, choosing to deposit eggs into moist areas and evolving strategies to deal with the brief periods when rainfall is deficient.

Much of the northeastern United States has just come through two years of record-breaking rainfall. With this, we have observed increases in activity and spread of European crane flies, white grubs, and annual bluegrass weevils. With the latter two, we observed increased damage within insecticide treated areas during 2018 and 2019. The products being applied should have been highly efficacious against the pests, yet heavy rainfall within 24-48 hours soon after application and the mobility of these active ingredients likely pushed the active ingredient away from the target zone. Future pest management will need to assess environmental variables on control or we must move toward integrating more climate-resilient strategies.

of Pest

CULTURAL CHANGES

Many past and current research projects in my laboratory have originated from questions posed to me by attendees in seminars at turfgrass conferences (or the hotel bar after the talk). I believe that superintendents and athletic field managers are some of the most innovative problem solvers I have met, with Canadian turfgrass managers at the top of the resourcefulness list. Canadians appear to be more likely to adopt cultural- and biological-based pest controls than Americans. This is largely due to fewer active ingredients available than in the US, either through restriction or the difficulty or expense in getting products registered.

I believe that legislative change may be coming to many of our statesand not just for chemicals, but water and fertilizer restrictions as well. My fear is that our industry is not well-equipped

The Future Control

Leatherjackets or European crane flies.



Annual bluegrass weevil damage exacerbated by drought. to manage pests without chemical pesticides should key active ingredients be banned. Many labs (including my own) have demonstrated that biological controls (e.g. entomopathogenic nematodes), biorational products (e.g. oils, soaps), and manipulation of cultural practices can have a strong effect on reducing pest densities. However, the adoption of the practices is still low due to variable control or increased costs (production, application time/labour) relative to chemical insecticides. We will continue to explore these areas to improve their reliability, but without industry buy-in from producers and consumers to reduce costs, alternative controls will still be at a disadvantage.

I apologize for the grim outlook, but I look forward to meeting Canadian Turfies at a conference this winter. I believe that we can innovate our way out of any problem together and look forward to hearing your thoughts! **GM**

► FEATURE ► CODY LITTLE

ASSISTANT SUPERINTENDENT, SPRINGBANK LINKS GOLF CLUB

ELIGIBLE ARTICLE

It would take a hell of a good reason for me to walk off my course in October, but I found one. The Green Start Academy intrigues participants from all corners of North America to complete an application for their chance to be a part of an experience that is like no other. It's the Oxford of golf education and few are chosen. For those of us who are, it is the opportunity to enrich our understanding of our craft, advance our skillsets, and through the mentorship of world class professionals, become the managers of the future. Industry leaders gave presentations, offered mentorship, and solid hard-won advice. It was a grooming of the mind.

The excitement was saluted the moment I stepped into the StateView Hotel. The evening started with a reception that was held in the clubhouse of the only Arnold Palmer designed college course in the world, Lonnie Poole Golf Course. There was a constant buzz in the air with all of the attendees explaining their routines and qualifications that played a part in their selection. Making friends was easy with so much in common.

DAY ONE

The first day started with a bus trip to the local John Deere turf equipment facility. So much was happening inside the walls that the guided tour was necessary to establish a solid experience. Rough mowers, Pro-Gators and other turf equipment is all built here from new materials. Welders build the piece, it then heads to paint and makes its way back to the assembly line for a precision build.



The Green Start Academy Class of 2019.

Everything is tracked to ensure quality. The drive to be competitive for the future operations of golf courses has the company investing time and energy into the driverless mowers. GPS systems allow the programmer to create boundaries for the mowers and improve overall efficiency of the entire cultural practice. What used to be imagination is now what John Deere is making reality.

Switching gears to the managerial side, on day one, I'm confronted with the need to be better than I am. The importance of discovering my own brand, and how this will empower myself, and any team I lead. It's about authenticity, honour, setting a pattern of behaviour you want to see from others.

To be a leader, a manager, this retreat maintains the vital necessity of the ability to craft and communicate a 'mission'. A sense of common purpose which, if properly communicated to and through the team, will lead to a sense of collective will - to strive harder, to succeed together. My fellow Canadian Grant Murphy, Superintendent of the Barrie Golf Club, was inspirational in his thoughts on how to harness the energy of a mission and a team.

Gree

Through his inspirational thoughts and stimulating dialogue, Grant thoroughly explained that the team's success relies heavily on the individuals who are invested in the mission. People should love what they do and want to do more of it. Encouraging and harnessing this energy benefits the individual directly and promotes a solid framework for the team.

For a midday break, we went golfing. Bayer's research facility sets up as a 4-hole golf course that provides state of the art research and application of new theory. Not only was it a chance

Start Academy





The evening mentor panel focused on personal successes and challenges.

to be competitive and show some Canadian skills, it was an opportunity to observe the turf's survival tactics and relationship to its environment. Disease is studied and products are tested to help build an effective defense against future turf threats.

After the friendly competition, we returned to the training center for an introduction to all the GCSAA has to offer. The sun was starting to set and a feast was to be had. After dinner, a panel of mentors took to the front of the crowd and answered questions geared towards their personal successes and challenges.

DAY TWO

The Friday was filled with sessions that focused on standing out as a manager and enhancing my overall impact at the golf course. Understanding the inner worth and value as a manager is where

Group photo of the guest speakers from this year's event.

the difference is from one professional to the next. What can I do to drive success at my organization? Does it make somebody want to invest in me? Am I proving that I am a motivated team leader who excels with adaptability and development? Companies want to see the person who works well with leadership and has established core values that align with the organization.

"When times are bad, be at the putting green and be humble," said Pat Finlen from the Winchester Country Club. This demonstrates your commitment to the organization and your ability to be resilient. It adds to your brand as a manager and allows your honesty to promote the future in a positive direction. Pat reinforces the strength in quality leadership and its benefit for the system. This gives an aspiring superintendent a great perspective on what can be accomplished with hard work and an honest reputation.

PATH FOR SUCCESS

Everything learned at the Green Start Academy is meant to propel you into a pattern of adaptability and success. Facing challenges and improving yourself will help set you apart from the rest of the field and place the opportunities of promotion in your reach. It's about making the workplace enjoyable for everyone and lets them know they're appreciated for the hard work they do. I plan to make this my goal for the rest of my career. Working to motivate individuals and improve their quality of work and life. **GM**

Always Speak

I had the distinct pleasure of meeting this Back Nine candidate in May at the 2019 National Golf Day in Ottawa. Since The Canadian conference is being held in Ottawa this year, I thought it would only be fitting to introduce you to someone local who has experienced the ups and downs of the industry over his extraordinary career. Allow me to introduce you to a highly respected Superintendent in the industry, Eric Ruhs from the Ottawa Hunt and Golf Club in Ottawa, Ontario.

Eric's love for golf started back in 1976, caddying at Rideau View Golf Club when he was 13 years old. "Although I lived across the street from Manderley Golf Club, they didn't have a caddy program, so I bicycled nearly 5 miles cross country to make my 2 - 4 bucks a round as a caddy."

Ruhs continued caddying at Rideau for a couple years, when he finally got the opportunity to work his dream job on the maintenance team at Manderley in 1978. Eric worked his way up the ranks and performed every duty known to the industry while gaining a greater appreciation for the small family owned operation and how everyone chipped in at every task.

After a short stint in the landscape industry, Ruhs applied at the Ottawa Hunt and Golf Club to work the summer of 1984 and was hired. "I thought I had won the lottery!" Ruhs continued, "I began at the Hunt as a labourer, hole changer, I guess you can say a jack of all trades." It was during that time that he attended The University of Guelph Turfgrass Management Program.



Class of 85A reunion at Summerlea Golf and Country Club; from left to right: Gerry Richard (Craigowan Golf Club); John C. Scott, AGS (Summerlea Golf and Country Club / CGSA's Quebec director); Eric Ruhs (Ottawa Hunt and Golf Club); Angelo Capannelli (Hutcheson Sand and Mixes); Dean Baker, CGCS (Burlington Golf Club); and Mark Schneider (turf industry).

After graduation, Eric was hired as the first assistant at Ottawa Hunt and Golf Club. In June of 1987, he assumed the acting Superintendent role as his predecessor had resigned. In November of 1987 he was offered his first contract as Superintendent at the Ottawa Hunt and Golf Club where he has been since then.

Ruhs has had many influencers in his career but the ones that stood out to him were his parents, who supported him but knew absolutely nothing of golf and couldn't see a future in it. His first Green Chair, Rick Bennett, who was on the hiring committee during his interview process and gave him a chance and Dave Garland who was the Superintendent at the time at Manderley Golf Club. "I was a little troublemaker at Manderley when I was a kid. When caught, instead of dragging me to my parents, they offered me a job. Almost 5 years with Dave and his senior team, they taught me a lot."

When asked what challenges and changes he has seen in the golf industry Eric said, "People are now in need of instant gratification, yet any appreciable change in our golf world typically takes more time." He continued, "Golfers want more, superintendents' rise to the challenge to produce better, equipment manufacturers improve equipment and the cycle continues." Ruhs also noted, "I see nutrient management and how it is administered as likely the biggest little change...particularly with improved sprayer technology."

The Truth



Eric with his family, including wife Cheryl, sons Tyler and Michael, and his dogs.

Eric on the course with his faithful companion, Bunker.

Having the successful career that Eric has doesn't happen without some sound advice that guide him along the way:

"Always speak the truth. Otherwise you will need a very good memory." – Eric's Mom.

"Work life balance." – Peter Tewsley, a dear friend of Eric's who was the super at Hylands GC.

"Cover your ass with paper. Keep good records, memories out of committees are as short as they are ever-changing". Peter Cross – Eric's first mechanic.

With all this great advice, the work life balance really seems to resonate with many of us and no question Eric's family are his biggest supporters and the most tolerant, in particular his wife Cheryl. "She puts up with my absenteeism and mood swings during the summers." He continued, "I was fortunate to have my kids Tyler and Michael work with me for a few short summers as well, likely very long summers for them however I truly learned more from them and I believe they had a positive impact on how I interact with our maintenance team now."

Since family can't always be around you for support during work hours, Eric mentioned that every superintendent or course maintenance department should have a dog. "It is therapeutic not only for us I think, unbeknownst to many, a dog can be very therapeutic to the students and staff we hire as well." Eric has had 4 dogs over his time at the club; Divot & Bogey which were Dalmatians, a boxer named Bunker who passed away recently and now Ace, a boxer who is the newest member of their family.

With all the great advice and insight into Eric's amazing career, I asked him one final question. What is the one-piece of advice you would give to a newcomer in the industry? "We have all heard it before, if you love what you do, you will never work a day in your life. I am passionate about what I do, and it is not a summer job to me. This is a tough gig, it can be death by a 1000 needles and absolute euphoria in the same year. Anybody can grow grass in the right conditions, but rarely do we get all of that." **GM**

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